**Frequently Asked Questions**

* **Does the Veterans Service Office have access to my VA file or medical records?**No. The County VSO does not have direct access but we can help you.
* **Can I apply for VA health care through Veterans Service Office?**Yes.
* **I have lost my DD-214, can you help me?**Yes. The county VSO has Department of Defense (DOD) and National Personnel Records Center forms available for completion.
* **Can you help me with applying for the South Dakota Bonus?**Yes.  The County VSO assists in submitting forms for the South Dakota Bonus.
* **Am I eligible for burial at the National Cemetery?**The County VSO offers advice and guidance on eligibility for veterans and their dependents concerning internment at the National Cemetery.
* **What do I need to bring to my first appointment?**
* Please refer to the [Appointment Check list](http://docs.pennco.org/docs/HHS/VSOAppointmentCheckList.pdf) for suggested items to bring to your appointment.  If you have questions regarding any of the items listed please call the Veteran Service office at 605-673-8123.